



R AND A INC , 98-029 HEKAHA ST STE 4, AIEA, HI 96701
MAGICMICSTORE@YAHOO.COM 808-371-2987
[HTTP://WWW.MAGICMICSTORE.COM](http://WWW.MAGICMICSTORE.COM)

EnterTech Magic Sing system RMA Form

Please send your unit(s) with the completed form to:

R AND A INC
98-029 HEKAHA ST STE 4
AIEA, HI 96701

RMA NUMBER: _____

CUSTOMER INFORMATION

NAME: _____

ADDRESS: _____

PHONE: _____ EMAIL: _____

EQUIPMENT INFORMATION

MODEL(description if unknown): _____

SERIAL NUMBER(leave black if none): _____

WARRANTY(1 Year for Magic Sing systems purchased from MagicMicStore.com):

____ YES

IF YES, PURCHASE DATE: _____ ORDER(PO) NUMBER _____

____ NO

IF NO, Please enclose a \$15 non-refundable service fee(check or money order to "MagicMicStore").

PROBLEM DESCRIPTION:

I give my authorization to MagicMicStore to service the equipment enclosed according to the RMA policy posted on <http://www.magicmicstore.com/Magic-Sing-Product-Support-s/94.htm>. I understand that for a non-warranty service I will be billed \$15 for a service charge whether the unit has been repaired or not. I also understand that:

- a) If the item is repairable; I'll be contacted with the repair estimate(with shipping related charges) and the repair time. \$15 service fee will be applied to the repair bill.
- b) If the item is not repairable; I'll be contacted with a return shipping estimate. My item will be returned "as is" upon payment of Shipping related charge quoted and that \$15 service fee will not be refunded to me.
- c) Any item(s) not claimed within 90 days by non-payment will be disposed at MagicMicStores discretion.

Customer Signature _____ Date _____